



COMMONWEALTH of VIRGINIA

Department of Emergency Management

MICHAEL M. CLINE
State Coordinator

JANET L. CLEMENTS
Deputy Coordinator

L. RALPH JONES, JR.
Deputy Coordinator

10501 Trade Court
Richmond, Virginia 23236-3713
(804) 897-6500
(TDD) 674-2417
FAX (804) 897-6506

Disaster Field Office

7800 Carousel Lane • Richmond, VA 23294

FEMA-1491-DR-VA

Commonwealth Situation Report #41

Tuesday, December 23, 2003

1. Situation

Hurricane Isabel entered Virginia September 18 after making landfall along the North Carolina Outer Banks. The Commonwealth sustained winds near 100 mph and tropical storm winds for 29 hours. The hurricane produced storm surge of 5 to 8 feet along the coast and in the Chesapeake Bay with rainfall totals between 2 to 11 inches along its track. Damages due to wind, rain, and storm surge resulted in flooding, electrical outages, debris, transportation interruption, and damaged homes and businesses. At the height of the incident approximately 6,000 residents were housed in 134 shelters and curfews were imposed in many jurisdictions. Further damages occurred when a series of thunderstorms and tornados came through many of the designated areas in the southeast portion of Virginia on September 23. Governor Mark R. Warner declared a State of Emergency in the Commonwealth on September 15, 2003. Governor Warner requested, and a Major Presidential Disaster Declaration (FEMA-1491-DR-VA) was granted to Virginia on September 18, 2003. FEMA closed the incident period effective October 1, 2003. A total of **36** confirmed deaths to date. *Effective 1330 hrs Sunday, December 21, 2003 the US Homeland Security advisory level and the Virginia threat advisory level were raised from yellow (elevated) to orange (high).*

2. Current State/Federal Priorities and Objectives

- Closing of the Disaster Field Office in late January to mid-February 2004.
- Implement an external affairs strategy that will proactively manage public expectations through targeted media releases, appropriate staffing of public meetings, and support of all recovery program elements.
- Monitor and track debris removal from public property.
- Develop timelines for completion of program delivery.
 - Substantially complete the implementation of Human Services, Public Assistance and Mitigation programs by 12/19/03.
- Provide for health and safety of impacted citizens and recovery workers.
- Continue working with Hazard Mitigation Grant Program applicants.

3. Recovery Activities

A. Human Services:

i. Teleregistrations

- New teleregistrations since last reporting period amount to **137** for a total of **93,033** registrations at COB **12/21/03**. See Attachment (1) for teleregistrations by designated jurisdictions.

- Although the registration period was terminated COB December 8, 2003. Individuals with extenuating circumstances can still register for FEMA assistance by calling 1-800-621-FEMA or TTY 1-800-462-7585 for the speech or hearing impaired. Lines are open from 8 a.m. to 6 p.m. Monday through Saturday.
- The Teleregistration lines will be closed on Thursday, December 25 and Friday, December 26 for the holidays.

ii. **Small Business Administration** (as of COB *12/22/03*)

	Issued	Received	#Approved	\$ Approved	Declined	Withdrawn	Pending
Home	52,303	6,858	2,468	\$52,914,200	3,223	836	331
Business	10,099	988	234	\$12,296,400	442	208	104
EIDL	0	1,036	146	\$2,958,600	63	734	93
TOTAL	62,402	8,882	2,848	\$68,169,200	3,728	1,778	528

iii. **Individuals and Households Program (IHP)**

1. **Housing**

- Temporary housing assistance approved to date – **\$31,656,345.23**
- Residential destruction included 1,186 homes reported destroyed and 9,110 with major damage, 107,908 minor damage and those ‘affected.’ Losses are estimated at \$591,622,791.
- Of the 1,470 businesses involved, 77 are reported destroyed, 333 suffered major damage and 1,060 businesses suffered minor or casual damage. Estimated losses amount to \$84,143,356.

Travel Trailer Status as of 12/22/03

County	Approved	On Site	Occupied	Vacated
Gloucester	85	85	83	2
Hampton	2	2	2	
James City	1	1	1	
King & Queen	3	3	3	
Lancaster	1	1	1	
Mathews	8	8	8	
Middlesex	1	1	1	1
Northampton	1	1	0	
Poquoson	241	239	239	14
Prince George (Petersburg)	1	1	1	
Rockbridge	8	8	8	
Suffolk	1	1	1	
York	11	10	9	
Total	364	361	357	17

2. Other Needs Assistance (ONA)

- Significant FEMA computer problems have adversely impacted processing of disaster claims. Some delays in assistance can be expected.

Amount referrals approved:	\$17,625,995.88
Amount referrals disbursed: (<i>as of 12/22/03</i>)	\$17,612,414.24
Total referrals received:	42,977
Total referrals approved:	12,856
Total referrals ineligible:	21,973
Total referrals withdrawn:	1,377
Total referrals pending:	6,771

iv. Disaster Recovery Centers

	Location & Address	Date Opened	Clients Served	Clients Served Cumulatively	Date Closed
8	Yorktown Caritas Building –1000 Old York Hampton Highway	9/29		1,977	12/20
	Totals			20,417	

v. Disaster Unemployment Assistance (as of **COB 12/19**, except for disbursement which is updated weekly)

Total Claims Filed:	2,492
Approved:	2,316
Denied:	176
Amount Claims Disbursed:	\$584,384

vi. Donations Coordination

- Calls as of COB 11/24/03 total 2,255 with 1,556 related to individual needs, 634 miscellaneous, 61 offers of donations and four calls from agencies with needs. (***updated information unavailable***)
- Donations of goods, money and volunteer services can be made by calling the toll-free Donations Hotline at 1-877-245-5513.

vii. Hurricane Isabel Relief Fund.

- Fund total as of COB **12/22/03** **\$29,016**

viii. Insurance Fraud Hotline

- A total of **36 communications** (*as of 12/22/03*) have been received by Hotline, mail/fax and telephone by the Virginia State Police of suspected insurance fraud relative to Hurricane Isabel.

ix. Crisis Counseling Grant

- The Department of Mental Health, Mental Retardation and Substance Abuse Services ***has received approval*** of the extension for the Immediate Services Grant in the amount of \$261,310.29.

B. Infrastructure Services:

i. Public Assistance Program

- More than three weeks of significant FEMA computer downtime has greatly impacted processing of disaster claims. This backlog is not expected to be cleared until January.
- Has received 284 Requests for Public Assistance to date in the system. Work has been completed on ***140 applicants (46%)***.
- Project worksheets total ***1,254 written out of 1,626 projected (77%), 838 obligated (51%) and 416*** under review for a total of ***\$85,210,871.17 obligated***.
- Completed 284 kick-off meetings.
- ***One*** Public Assistance team is in the field writing project worksheets.
- Grants were conveyed to ***47 jurisdictions*** during the past week as indicated by bold italics in table.

Public Assistance Grants Conveyed to Jurisdictions

As of ***December 22***

A & N Electric Coop	Falls Church City	<i>Middlesex County</i>
Accomack County	Farmville, Town	Mt. Jackson, Town
Alberta, Town	<i>Fauquier County</i>	New Kent County
<i>Albemarle County</i>	<i>Franklin City</i>	<i>Newport News City</i>
Aldie Vol. Fire Dept.	Fredericksburg City	Norfolk Airport Authority
<i>Amelia County</i>	Front Royal, Town	<i>Norfolk City</i>
Amherst County	<i>Gloucester County</i>	Northern Neck Elec. Coop
Appomattox County	<i>Goochland County</i>	Northern Virginia Elec. Coop
Appomattox, Town	Gordonsville, Town	<i>Northampton County</i>
Arlington County	Greensville County	Nottoway County
<i>Ashland, Town</i>	Greene County Public Schools	Onancock, Town
Augusta County	Grotoes, Town	Onley, Town
Berryville, Town	<i>Hampton City</i>	Orange County
Blackstone, Town	<i>Hanover County</i>	Orange, Town
Boydton, Town	Hanover County Public Schools	<i>Page County Public Schools</i>
Bridgewater, Town	Harrisonburg City	Pamunkey Regional Jail
Brunswick County	Henrico County	<i>Petersburg City</i>
Campbell County	Herndon, Town	Pittsylvania County
Cape Charles, Town	<i>Hopewell City</i>	<i>Poquoson City</i>
<i>Capital Region Airport Authority</i>	<i>Isle of Wight County</i>	<i>Poquoson City Public Schools</i>
Central Virginia Electric Coop	<i>James City County</i>	<i>Portsmouth City</i>
Charles City County	Kenbridge, Town	<i>Powhatan County</i>
<i>Chesapeake City</i>	King & Queen County	Prince Edward County
<i>Chesapeake Hospital Authority</i>	Leesburg, Town	<i>Prince George County</i>
<i>Chesterfield County</i>	<i>Loudoun County</i>	Prince George Elec. Coop.
Chincoteague, Town	Louisa County	<i>Rapidan Service Authority</i>
Claremont, Town	Luray, Town	Rappahannock Electric Coop
Clarksville, Town	<i>Lynchburg City</i>	<i>Richmond City</i>
<i>Colonial Beach, Town</i>	<i>Madison County</i>	Rockingham County
<i>Colonial Heights City</i>	Manassas City	Science Museum of Virginia
Community Electric Coop	<i>Mathews County</i>	Shenandoah County
Culpeper, Town	Mathews County Electric Coop	Shenandoah, Town
<i>Danville City</i>	Mathews, Town	<i>Southampton County</i>
<i>Dinwiddie County Water Authority</i>	McKenney, Town	South Boston, Town
Dumfries, Town	<i>Mecklenburg County</i>	South Hill, Town
Elkton, Town	Mecklenberg Elec.Coop	Southside Electric Coop
<i>Emporia City</i>	Middleburg, Town	<i>Spotsylvania County</i>
<i>Fairfax City</i>		Stanley, Town
Fairfax Co. Public Schools		

Updated Information is **bold** and *italicized*.

Staunton City
St. Joseph's Villa
Strasburg, Town
Suffolk City
Surry County
Sussex County
Sussex Service Authority
Tangier, Town
Tappanannock, Town

Urbanna, Town
Victoria, Town
Vienna, Town
Virginia Beach City
Virginia Dept of Conserv. & Rec
Virginia Dept of Emergency Mgmt
Virginia Dept of Health
Virginia Dept. of Motor Vehicles
Virginia Dept of Transportation

Warrenton, Town
Warsaw, Town
Waynesboro City
West Point, Town
Williamsburg City
York County

ii. Debris Management Liaison

- ***Representatives of both VDEM and Virginia Department of Marine Resources will meet with officials of Surry County to evaluate debris remaining in the James River in that area.***
- ***Two teams continue to evaluate tree damage in the Hampton area.***
- ***FEMA has confirmed that three sites are approved for debris disposal with regard to distance from bald eagle nesting sites.***
- Continues to provide technical assistance to applicants regarding their debris operations.

C. Mitigation

- Continuing work towards mailing out HMGP eligibility and application letters by ***January 5, 2004.***
- Continuing contact and assistance with currently planning and applying regions and jurisdictions for Mitigation Plans.
- ***FEMA/NFIP Courses have now been set for the following locations. Lunches and snacks will be provided during all classes, and RSVP is required no later than two weeks prior to the course date. Reservations for the classes will be made on a first come, first served basis. Each session can hold up to 50 participants. See Attachment 2 for dates and locations.***

D. Legislative Liaison:

- ***No outstanding issues at this time.***

E. Public Affairs

- ***No new press releases issued this week.***

F. Environmental and Hazardous Materials

- Assisting with debris management.

G. Disaster Recovery Task Forces

- State Coordinator for Local Disaster Recovery Task Forces (LDRTF)
 - ***Met with representatives in Isle of Wight on December 19 to reestablish a task force in Isle of Wight.***
 - ***Attended the Northern Neck Local Recovery Task Force meeting on December 17.***
 - ***Attend the Peninsula Local Recovery Task Force meeting in Hampton on December 17.***

H. State Coordinating Officer

- A Deputy State Coordinating Officer accompanied Governor Warner on a visit to the Messick Point area of Poquoson on December 23 to visit families impacted by Hurricane Isabel. A reception will be held at the high school where the Governor will thank the town's volunteers for their efforts in repairing damage.***

I. Resources

- The DFO operations are supported daily by the Virginia Departments of:

Emergency Management	<i>12</i>
Transportation	<i>1</i>
Social Services	24
Conservation and Recreation	0
Fire Programs	1
Housing and Community Development	<i>0</i>
Forestry	<i>1</i>
Total (as of December 23, 2003)	<i>39</i>

J. Commonwealth Situation Reports

- Situation Reports are being prepared and distributed weekly on Tuesday.
- The Disaster Field Office operational hours are 8 a.m. to 6 p.m., Monday through Friday. Telephones are answered from 7 a.m. to 6 p.m. The DFO will be closed Thursday, December 25 and Friday, December 26 for the holidays.

Authority of Michael M. Cline, State Coordinator
/s/ Mary Camp, Deputy State Coordinating Officer

Attachment 1 – Teleregistrations
Designated Jurisdictions
COB 12/21/03

Designated Localities	Daily 12/21	Cumulative	Designated Localities	Daily 12/21	Cumulative
Accomack	0	303	King William	0	471
Albemarle	0	106	Lancaster	0	891
Alexandria (city)	0	214	Loudoun	0	120
Amelia	0	160	Louisa	0	178
Amherst	0	6	Lunenburg	0	92
Appomattox	0	41	Lynchburg (city)	0	21
Arlington	0	89	Madison	0	20
Augusta	0	215	Manassas (city)	0	7
Bedford	0	8	Manassas Park (city)	0	1
Brunswick	0	366	Mathews	0	1,158
Buckingham	0	64	Mecklenburg	0	312
Buena Vista (city)	0	50	Middlesex	0	1,080
Campbell	0	17	Nelson	0	28
Caroline	0	261	New Kent	0	1,157
Charles City	0	302	Newport News (city)	0	7,603
Charlotte	0	71	Norfolk (city)	0	5,824
Charlottesville (city)	0	70	Northampton	0	170
Chesapeake (city)	0	5,419	Northumberland	0	628
Chesterfield	0	5,884	Nottoway	0	206
Clarke	0	22	Orange	0	83
Colonial Heights(city)	0	451	Page	0	399
Culpeper	0	34	Petersburg (city)	0	1,742
Cumberland	0	55	Pittsylvania	0	36
Danville (city)	0	122	Poquoson (city)	0	2,345
Dinwiddie	0	586	Portsmouth (city)	0	3,708
Emporia (city)	0	15	Powhatan	0	238
Essex	0	495	Prince Edward	0	193
Fairfax	0	1,091	Prince George	0	746
Fairfax (city)	0	22	Prince William	0	237
Falls Church (city)	0	17	Rappahannock	0	8
Fauquier	0	50	Richmond	0	352
Fluvanna	0	82	Richmond (city)	0	4,709
Franklin (city)	0	616	Rockbridge	0	75
Frederick	0	48	Rockingham	0	135

Designated Localities	Daily 12/21	Cumulative	Designated Localities	Daily 12/21	Cumulative
Fredericksburg (city)	0	79	Shenandoah	0	17
Gloucester	0	3,370	Southampton	0	672
Goochland	0	226	Spotsylvania	0	320
Greene	0	42	Stafford	0	392
Greensville	0	982	Staunton (city)	0	66
Halifax	0	63	Suffolk (city)	0	3,175
Hampton (city)	0	8,123	Surry	0	716
Hanover	0	1,467	Sussex	0	770
Harrisonburg (city)	0	43	Virginia Beach (city)	0	6,419
Henrico	0	4,487	Warren	0	86
Hopewell (city)	0	617	Waynesboro (city)	0	151
Isle of Wight	0	1,929	Westmoreland	0	687
James City	0	2,102	Williamsburg (city)	0	105
King and Queen	0	351	Winchester (city)	0	8
King George	0	167	York	0	2,990
Totals All Localities				0	92,947

Attachment 2

FEMA/NFIP Courses

FEMA/NFIP Courses have now been set for the following locations. Lunches and snacks will be provided during all classes, and RSVP is required no later than two weeks prior to the course date. Reservations for the classes will be made on a first come, first served basis. Each session can hold up to 50 participants.

Residential Coastal Construction: The course is designed to train participants on FEMA Coastal Construction Manual. The manual is primary, state-of-the-art reference for planning, designing and constructing residential structures in the various coastal environments. The target audience is engineer, architects and building code officials. Floodplain management, hazard mitigation, planning and building officials with building science knowledge may also find this course informative.

February 23 and 24 (8 a.m. to 5 p.m.):
The Chincoteague Center
6155 Community Drive
Chincoteague Island, VA 23336

March 1 and 2 (8 a.m. to 5 p.m.):
The Virginia Beach Pavilion Convention Center
1000 19th Street
Virginia Beach, VA 23451

March 15 and 16 (8 a.m. to 5 p.m.)
James City County/Williamsburg Community Center
5301 Longhill Road
Williamsburg, VA 23188

Retrofitting Residential Floodprone Buildings: This course is designed to provide engineering and economic guidance on what constitutes proper retrofitting for floodprone residential structures. The course will focus on concepts of floodproofing, regulatory framework, controlling parameters, design practices, and benefit, cost and technical feasibility analysis. The audience comprises engineers and architects, building code, floodplain management, hazard mitigation, planning, zoning and public works officials. It is recommended that participants complete FEMA Independent Study Course IS-279 as a prerequisite.

March 22 and 23 (8 a.m. to 5 p.m.)
Holiday Inn Select Koger Center South
1021 Koger Center Boulevard
Richmond, VA 23235

March 24 and 25 (8 a.m. to 5 p.m.)
Virginia Beach Resort Hotel and Conference Center
2800 Shore Drive
Virginia Beach, VA 23451

March 30 and 31 (8 a.m. to 5 p.m.)
Holiday Inn Staunton - Golf and Convention Center
152 Fairway Lane (I-81, Exit 225)
Staunton, VA 24401

RSVP to Michelle Pope at (804) 290-8908 or (804) 897-6528 or mpope@vdem.state.va.us